



# Privacy Policy

**Effective date:** 14 April 2026

Rakuba Limited ("Rakuba", "we", "us", "our") is committed to protecting your privacy and handling personal data in a transparent and responsible manner. This Privacy Policy explains how we collect, use and protect personal data when you visit our website.

## 1. Information we collect

We collect limited personal data through this website.

### **a) Information you provide**

If you contact us via email or contact form, we may collect:

- Your name
- Email address
- Any information you choose to include in your message

### **b) Technical information**

When you visit the website, basic technical information may be collected automatically by our hosting provider (Wix), such as:

- IP address
- Browser type
- Device type
- Pages visited

This information is used for website functionality and security. We do not use analytics tools, advertising trackers, or profiling technologies.

## 2. How we use your information

We use personal data only to:

- Respond to enquiries
- Maintain and improve the website
- Ensure security and proper functioning

We do not sell, rent, or share personal data for marketing purposes.



### **3. Cookies**

This website uses essential cookies to ensure it functions properly.

We do not use cookies for:

- Advertising
- Tracking across websites
- Behavioural profiling

You can accept or decline non-essential cookies via the cookie banner when visiting the site.

### **4. Data sharing**

We do not share personal data with third parties, except where necessary to operate the website, including:

- Wix (website hosting and infrastructure)

These providers process data in accordance with their own privacy and security obligations.

### **5. Data retention**

We retain personal data only for as long as necessary to:

- Respond to enquiries
- Maintain appropriate records

We do not retain personal data longer than required.

### **6. Your rights**

Depending on your location, you may have rights to:

- Access your personal data
- Request correction or deletion
- Object to or restrict processing

To exercise these rights, please contact us using the details below.



## **7. Data security**

We take reasonable measures to protect personal data from unauthorised access, loss or misuse.

## **8. Contact**

If you have any questions about this Privacy Policy or how your data is handled, please contact:

Rakuba Limited  
[info@rakuba.org](mailto:info@rakuba.org)

## **9. Updates**

We may update this Privacy Policy from time to time. Any updates will be published on this page.